Sheet 1 of 4

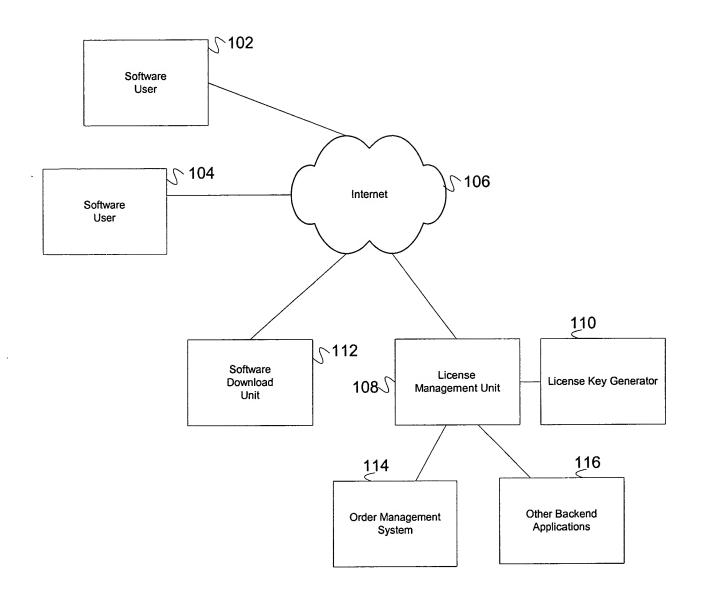


FIGURE 1

Title: Self-Service Custom Management Application Allowing Software Version

Upgrade and Downgrade Docket No.: BEAS-01454US7 Attorney: Joseph O'Malley Filed: Herewith

Inventor(s): Garibay, et al. Phone: (415) 362-3800

Express Mail No: EV 327621298 US

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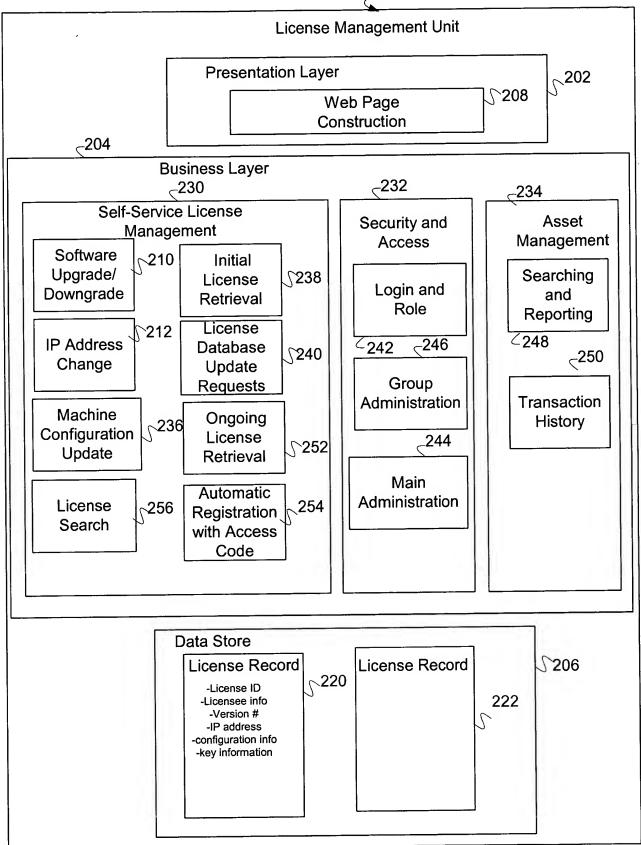


FIGURE 2

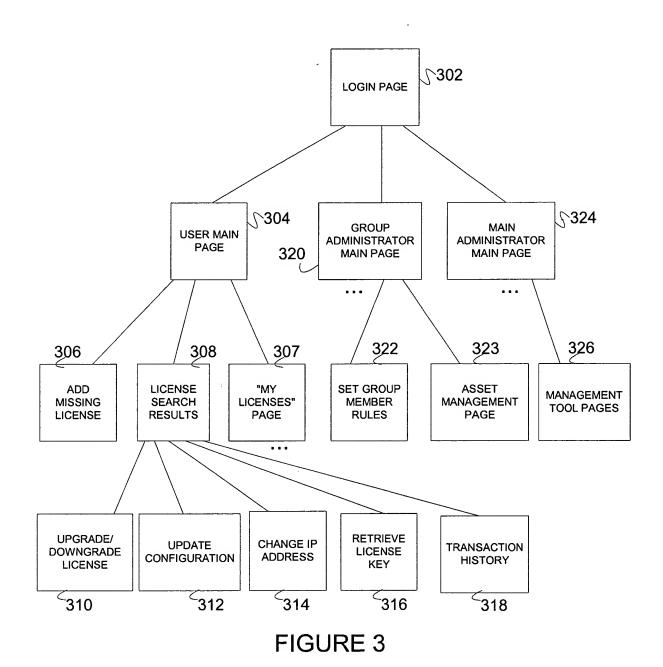
Title: Self-Service Custom Management Application Allowing Software Version

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Title: Self-Service Custom Management Application Allowing Software Version Upgrade and Downgrade

Docket No.: BEAS-01454US7 Attorney: Joseph O'Malley Filed: Herewith

Inventor(s): Garibay, et al. Phone: (415) 362-3800

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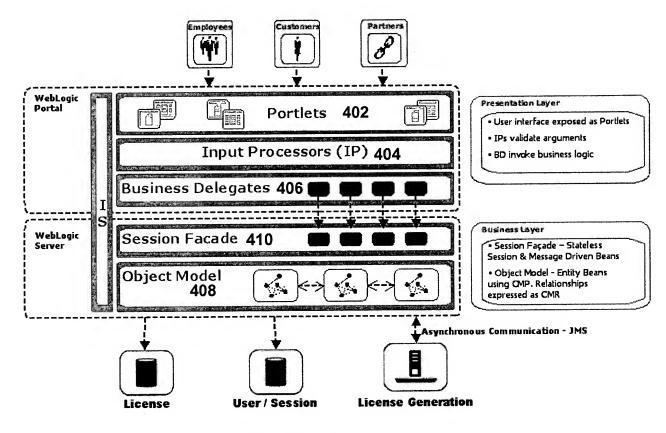


FIGURE 4